

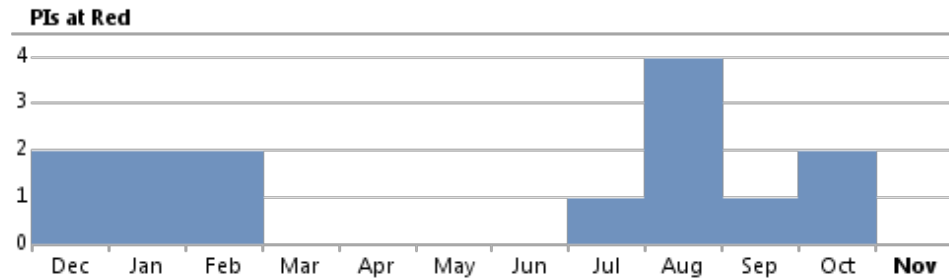
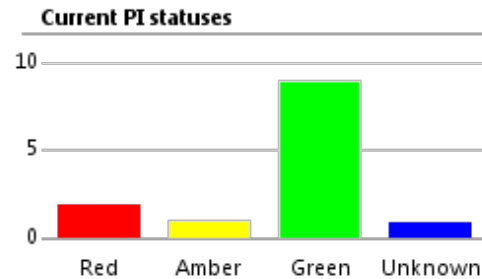
Essential Reference Paper B - Executive

2 PIs at Red

1 PIs at Amber

9 PIs at Green

13 Total number of PIs



Best Performing (PIs)	Value	Target	Gauge
EHPI 157a Processing of planning applications: Major...	100.00%	60.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	23.04	46.00	
EHPI 12c Total number of sickness absence days per ...	0.49 da...	0.54 da...	
EHPI 157b Processing of planning applications: Min...	88.00%	80.00%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	63.6%	58.1%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	1.89 da...	2.00 da...	
EHPI 157c Processing of planning applications: Othe...	91.00%	90.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	99.09%	98.50%	
EHPI 10.2 Council tax collection, % of current year lia...	65.2%	65.5%	
EHPI 6.9 Turnaround of NTO Representations. (MINI...	22 days	21 days	
EHPI 181 Time taken to process Housing Benefit new...	13.4 da...	10 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	22 days	14 days	
EHPI 192 Percentage of household waste sent for re...			

Improving (PIs)	Value	Target	History
EHPI 2.2 Waste: missed collections per 100,000 collec...	23.04	46.00	
EHPI 10.2 Council tax collection, % of current year lia...	65.2%	65.5%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	63.6%	58.1%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	1.89 da...	2.00 da...	
EHPI 157c Processing of planning applications: Othe...	91.00%	90.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	99.09%	98.50%	
EHPI 181 Time taken to process Housing Benefit new...	13.4 da...	10 days	

Deteriorating (PIs)	Value	Target	History
EHPI 6.9 Turnaround of NTO Representations. (MINI...	22 days	21 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	22 days	14 days	
EHPI 12c Total number of sickness absence days per ...	0.49 da...	0.54 da...	
EHPI 157b Processing of planning applications: Min...	88.00%	80.00%	